



**EMTP® – License Activation with Email and Password**

**Contents**

Add a new user..... 2

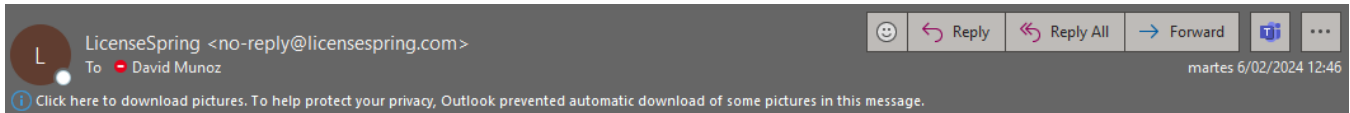
Additional License Manager ..... 6

Activation ..... 8

## Add a new user

1. On license creation, the **License Manager** receives an email from **LicenseSpring** (no-reply@licensespring.com) containing the credentials required to access the license management web account and the **License Key** required the activation of EMTP.

If you cannot find the email in your inbox, please check your spam folder.



### You have been assigned as an EMTP License Manager to an order.

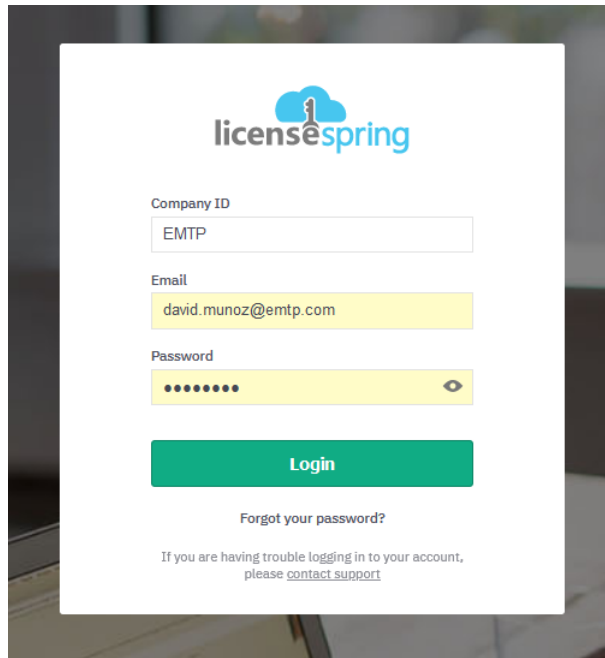
An EMTP license manager account has been created. From there, you may visualize your license key(s) which are needed to activate EMTP, and your license(s) usage. To access, click on the User portal link provided in the next section. Login information is included in the same section. To download EMTP, please do to: <https://www.emtp.com/download-emtp> An account to EMTP.com is required.

**USER PORTAL CREDENTIALS**

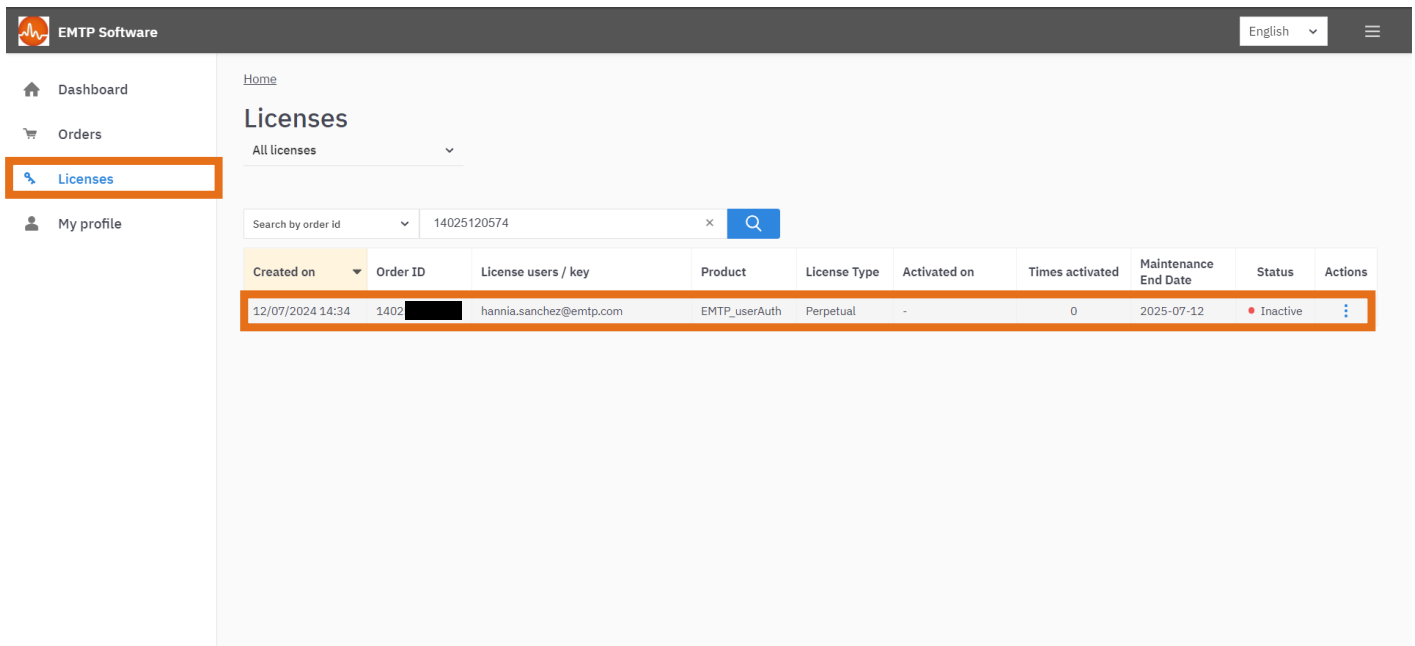
<https://users.licensespring.com>  
User portal

EMTP  
Company code  
[david.munoz@](#) \*\*\*\*\*  
Email  
\*\*\*\*\*  
Initial password  
[https://users.licensespring.com/set-password/?key=2ndyfdv7dkgmh82tbbgx3lbrxlr12ph5e3oq17hp2de0o0terfwuqzdlfxa318lx&is\\_initial\\_password=true](https://users.licensespring.com/set-password/?key=2ndyfdv7dkgmh82tbbgx3lbrxlr12ph5e3oq17hp2de0o0terfwuqzdlfxa318lx&is_initial_password=true)  
Set password URL

2. Log into <https://users.licensespring.com> using the credentials received by email. The **Company Code** is **EMTP**.



- Once logged in, navigate to the "**Licenses**" section on the left side of the page. All available licenses are displayed in a table. Click on a line to display all information related to a license.



Created on	Order ID	License users / key	Product	License Type	Activated on	Times activated	Maintenance End Date	Status	Actions
12/07/2024 14:34	1402	hannia.sanchez@emtp.com	EMTP_userAuth	Perpetual	-	0	2025-07-12	Inactive	

- Go to the **License Users** tab.

EMTP Software English

- Dashboard
- Orders
- Licenses**
- My profile

Licenses

### License for: EMTP\_userAuth Floating

License details | Product features | Custom fields | Devices | **License users**

Reset license

Order	1402
Product	EMTP_userAuth
Type	Perpetual
Start Date	12/07/2024
Expiration Date	-
Valid duration	-
Status	<span style="color: red;">●</span> Inactive
Created on	12/07/2024 14:34
Activated on	-
Last checked	-
Last updated	12/07/2024 14:34
Max activations	Unlimited
Times activated	0
Transfer count	0
Is trial	No

- Click on **"Assign License User"**. A window will appear where you can enter the new **user's email address**. A default password will be provided. Select **"Confirm"** after entering the required information.

EMTP Software English

- Dashboard
- Orders
- Licenses**
- My profile

Licenses

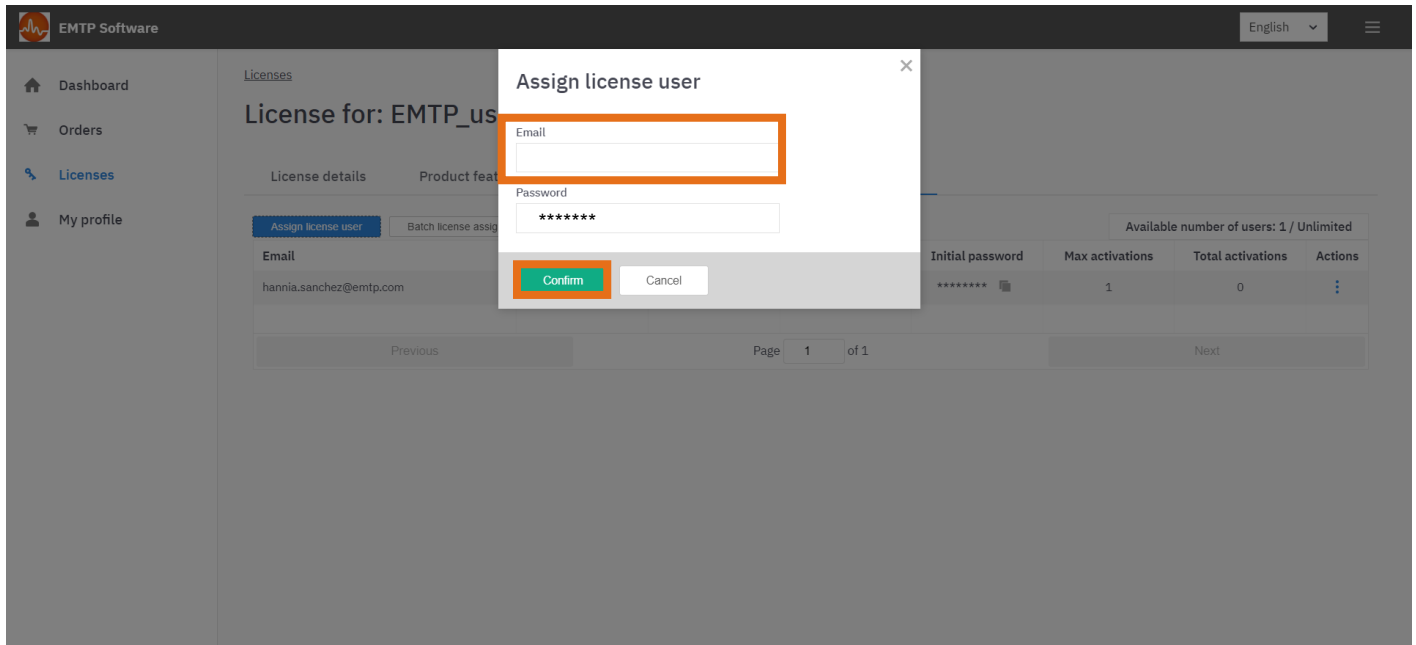
### License for: EMTP\_userAuth Floating

License details | Product features | Custom fields | Devices | **License users**

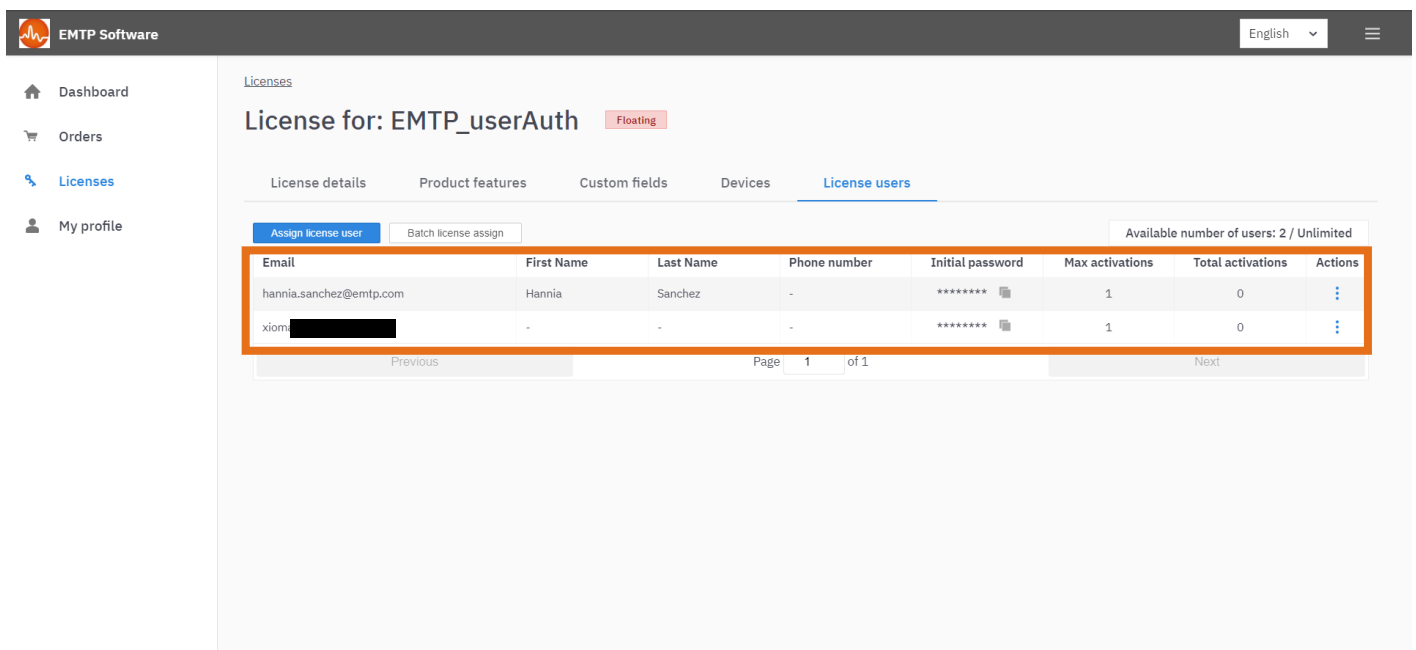
Assign license user  Available number of users: 1 / Unlimited

Email	First Name	Last Name	Phone number	Initial password	Max activations	Total activations	Actions
hannia.sanchez@emtp.com	Hannia	Sanchez	-	*****	1	0	⋮

Page 1 of 1



- The **License Manager** can verify all email addresses assigned to the license along with their respective passwords on the LicenseSpring portal.



- The user added to the license will also receive an email from **LicenseSpring** with the **email** and **password** required to activate it. The new user should follow the steps in section Activation to complete their process.

You have been assigned a license as a User

LicenseSpring <no-reply@licensespring.com>  
to me ▾

2:56 PM (3 minutes ago)



### You have been assigned a license as a User.

You have been assigned a license with the role of a license user. To manage your license, please log into the user portal.

EMTP\_userAuth  
Product name

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**USER PORTAL CREDENTIALS**

<https://users.licensespring.com>  
User portal

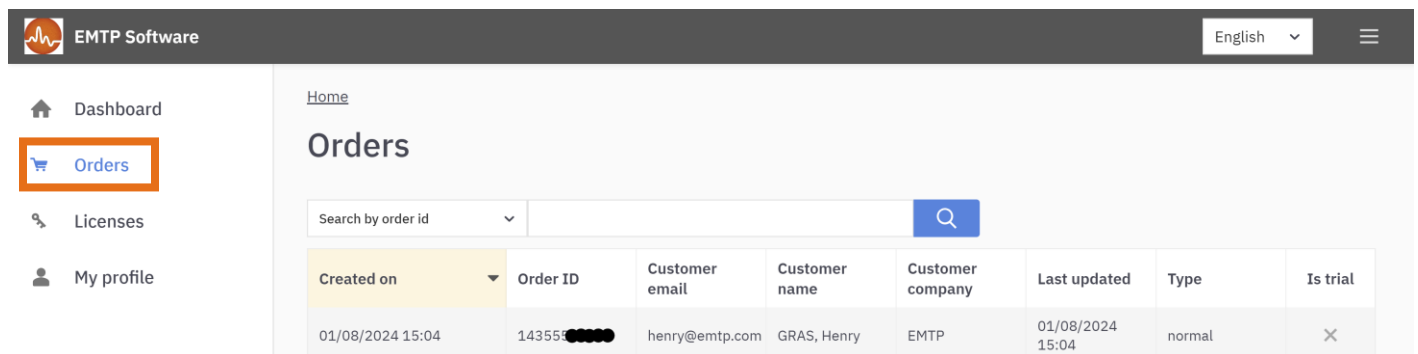
EMTP  
Company code

[xio](#) [REDACTED]  
Email  
\*\*\*\*\*  
Initial password

- At any time, the license manager may visualize which devices have used or are currently using the license in the **Devices** tab.

## Additional License Manager

- Additional license managers may be added from the Orders section.



The screenshot shows the EMTP Software interface. The top navigation bar includes the EMTP Software logo, a language dropdown set to English, and a menu icon. The left sidebar contains navigation links for Dashboard, Orders (highlighted with an orange box), Licenses, and My profile. The main content area is titled 'Orders' and features a search bar with a dropdown menu set to 'Search by order id' and a search icon. Below the search bar is a table with the following data:

Created on	Order ID	Customer email	Customer name	Customer company	Last updated	Type	Is trial
01/08/2024 15:04	14355 [REDACTED]	henry@emtp.com	GRAS, Henry	EMTP	01/08/2024 15:04	normal	X

- All licenses are linked to an Order ID which is provided in the Order confirmation of the license delivery. Click on the Order line.
- Additional license managers may be added from the Orders section.

[Orders](#)

Order: 14355 [REDACTED]




[Order details](#)

[Licenses](#)

[License managers](#)

[Customer](#)

[Add license manager](#)

Email	First Name	Last Name	Phone number	Initial password	Change password		
henry@empt.com	Henry	GRAS	-	N/A			
Previous		Page 1 of 1	Next				

## Activation

For activation, EMTP must be installed (see Installation Manual) and the user must have a valid combination of email and password (See Add a new user, step 5).

1. The user should have received an email from **LicenseSpring** (no-reply@licensespring.com) containing the necessary **email** and **password** to activate the license. These credentials are required to activate EMTP.

If you cannot find the email in your inbox, please check your spam folder.

You have been assigned a license as a User

LicenseSpring <no-reply@licensespring.com>  
to me ▾

2:56 PM (3 minutes ago)



### You have been assigned a license as a User.

You have been assigned a license with the role of a license user. To manage your license, please log into the user portal.

EMTP\_userAuth  
Product name

#### USER PORTAL CREDENTIALS

<https://users.licensespring.com>

User portal

EMTP

Company code

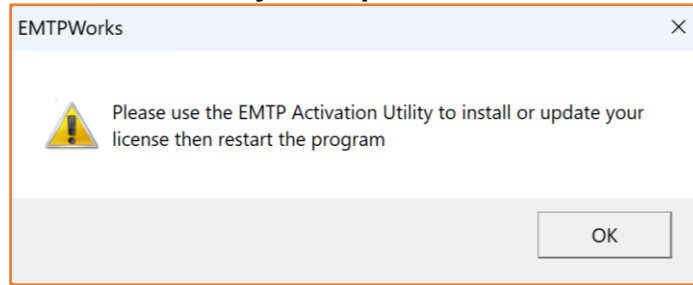
[xio](#) [REDACTED]

Email

2u#R@3df

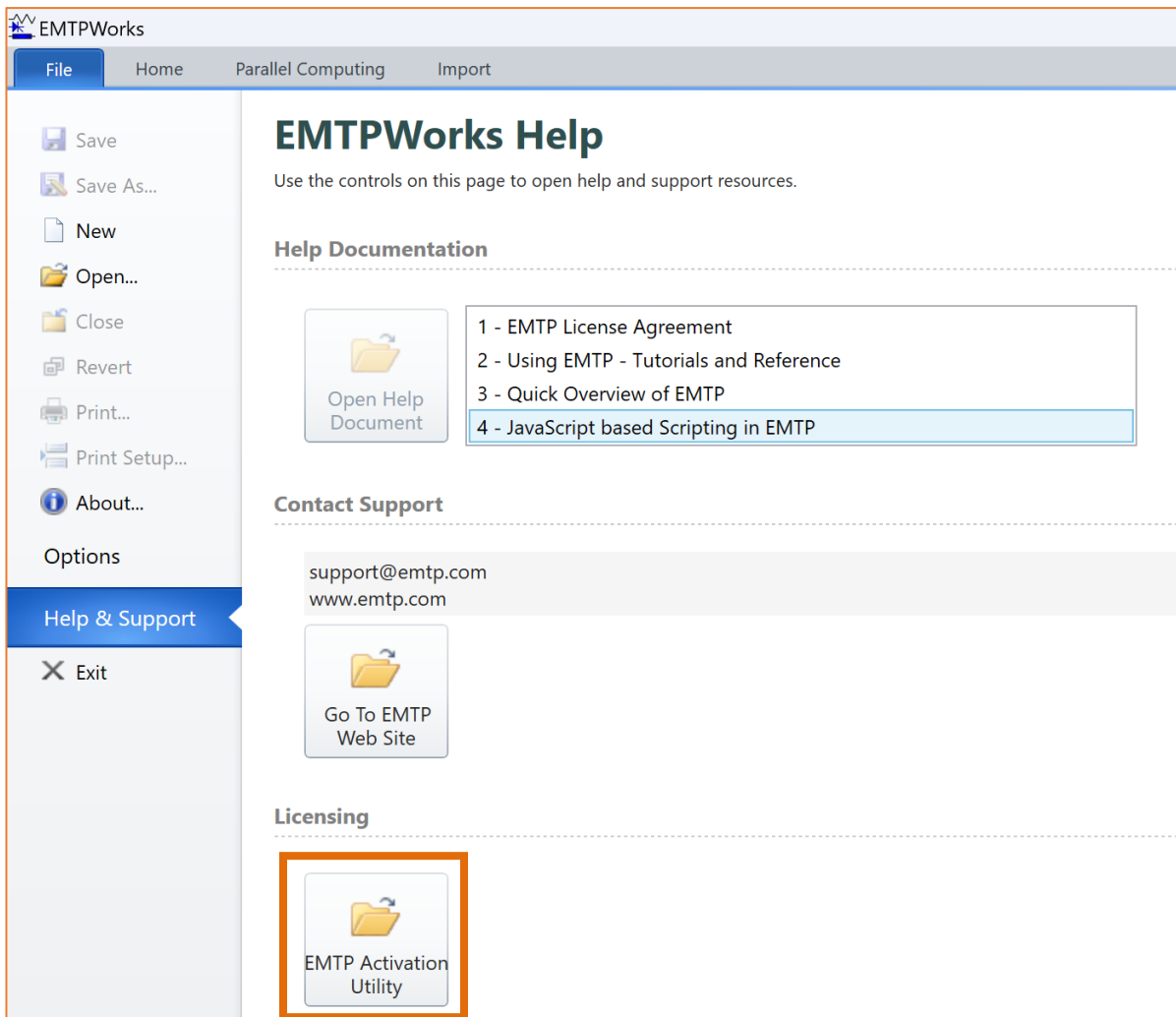
\*\*\*\*\* ssword

- After EMTP is installed, go to the menu **“Start”** on your computer **All programs/EMTPWorks X.X.X**, and click in the program **EMTPWorks**. If no valid license is activated the **EMTP Activation Utility will open**.

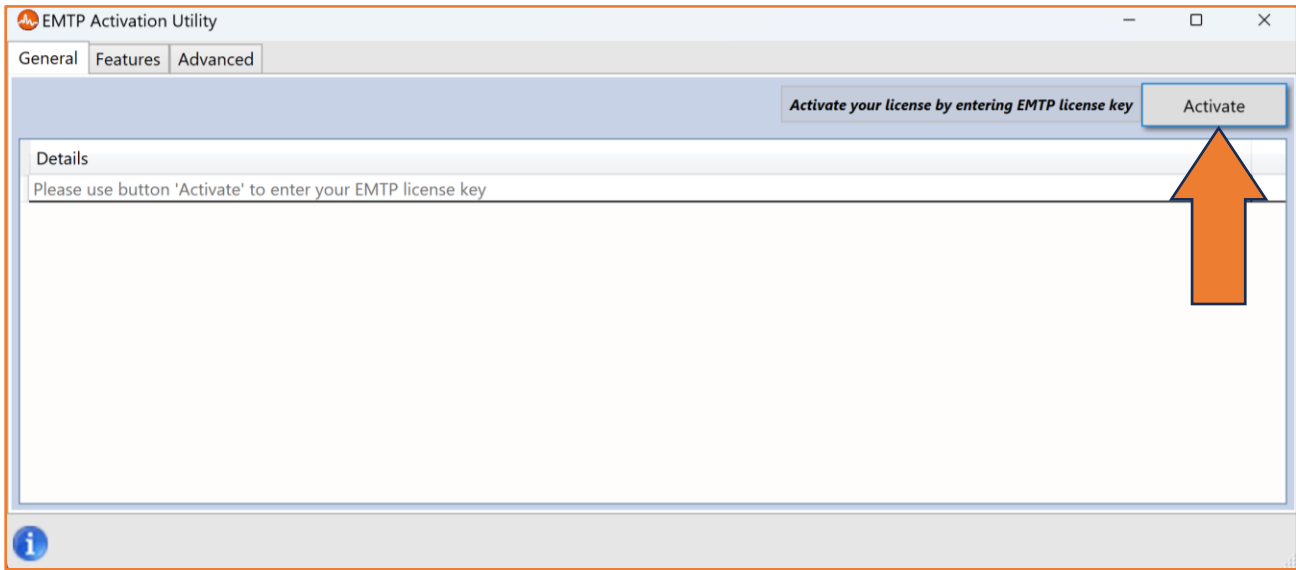


The Activation Utility is also accessible from the Help & Support section on the left side of the File page of EMTPWorks or at the following location:

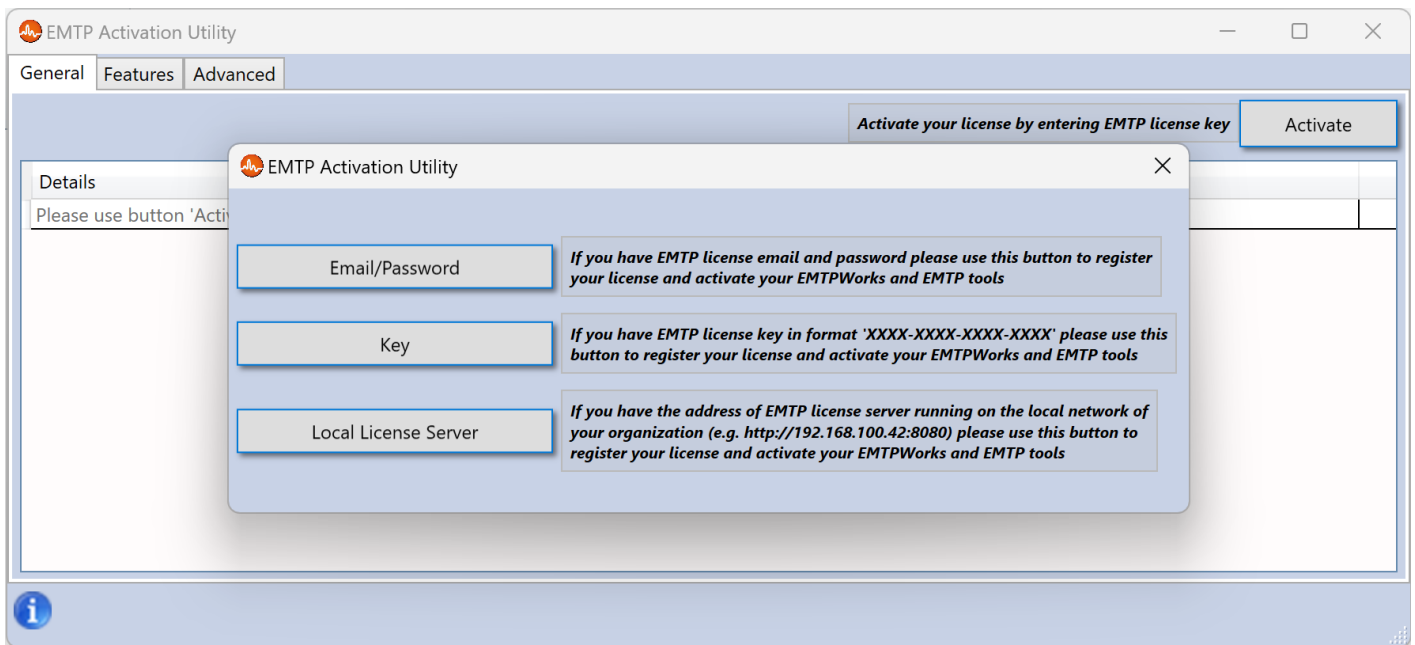
C:\Program Files (x86)\EMTPWorks X.X.X\EMTP Activation Utility\EMTP\_ActivationUtility.exe



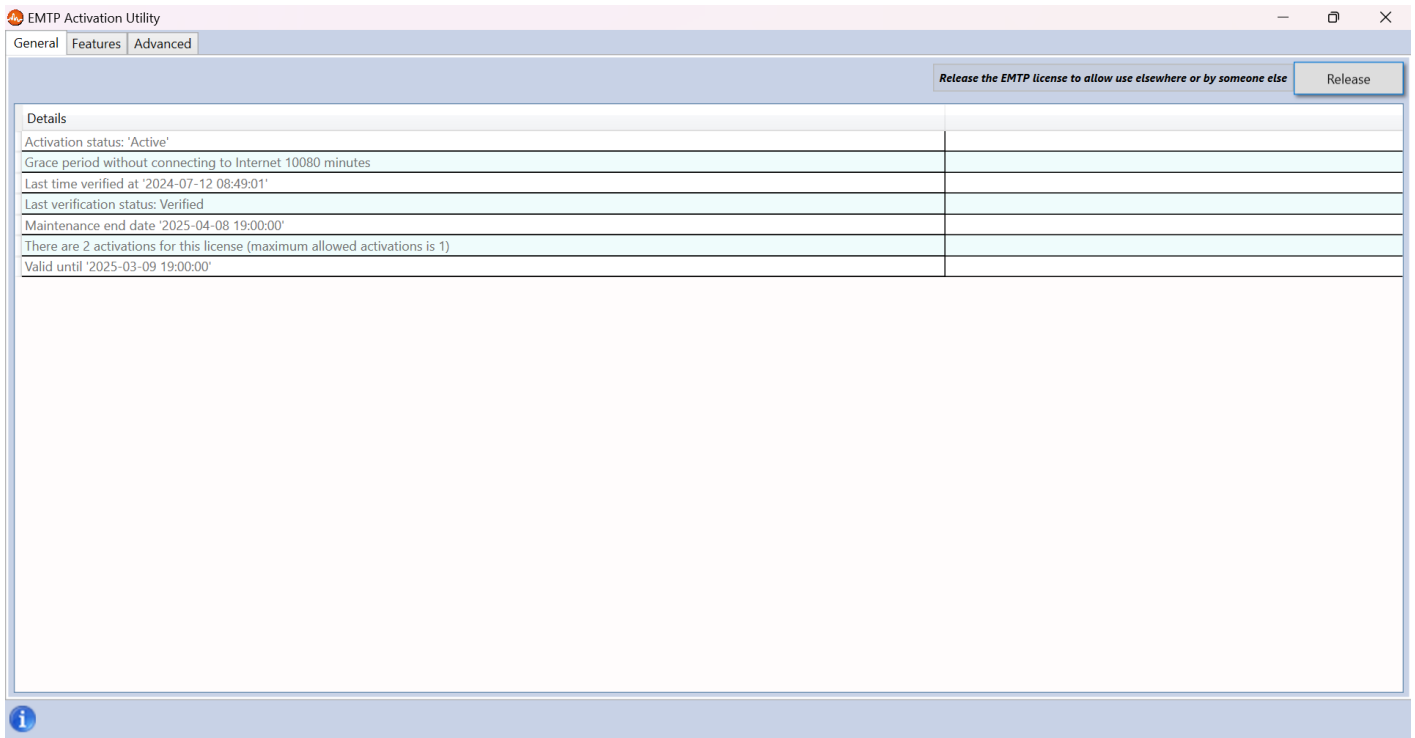
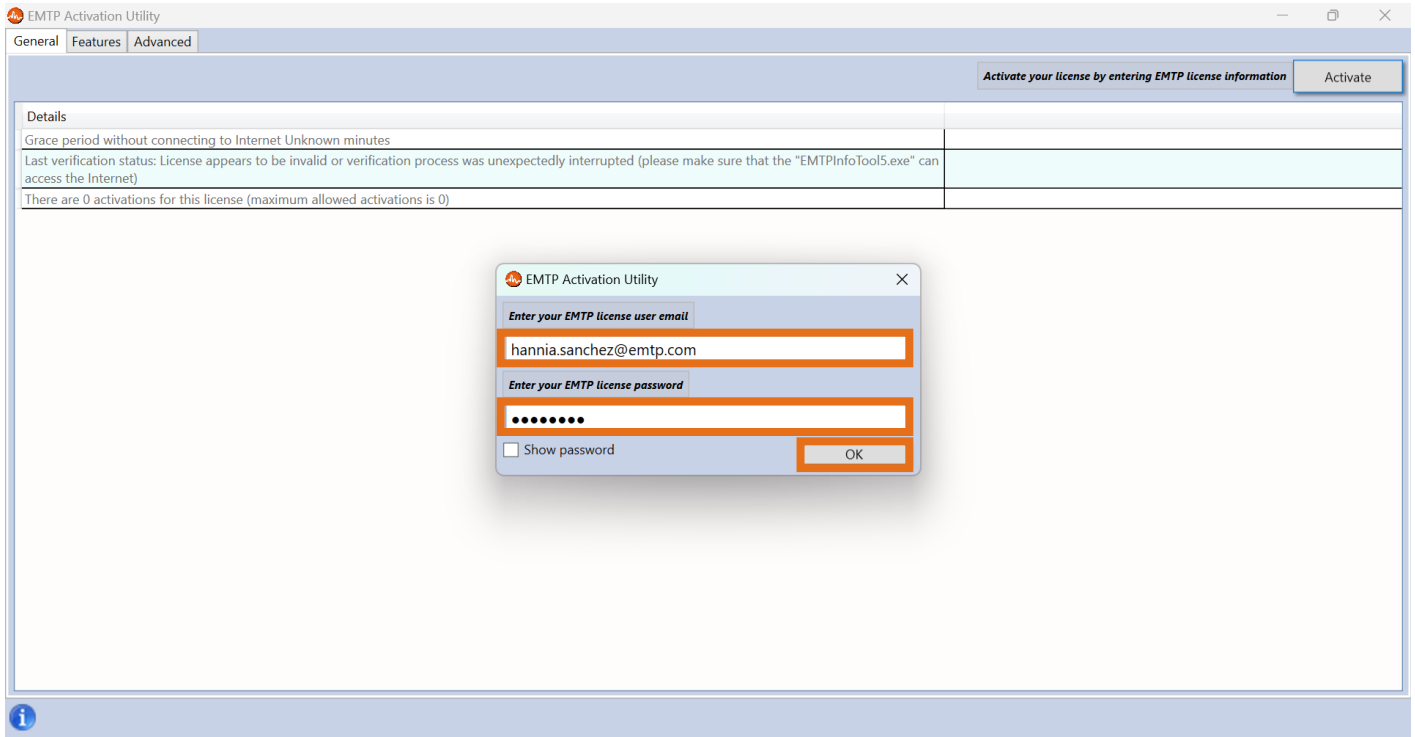
- Click on **“Activate”**



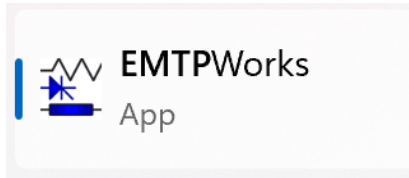
4. A window will pop-up. Select the Email/Password option.



5. Enter the assigned **email** and **password** from step 1, then click “**OK**”. All the license details will be displayed and EMTP will be ready to use.



- 6. EMTP may be started:**
- From the start menu



- From **C:\Program Files (x86)\EMTPWorks X.X.X\EMTPWorksXXX.exe**  
Where X.X.X (XXX) is the version number, for example 4.5.0 (450).

**Do not hesitate to get in touch with our technical support if you require some assistance:**

**EMTP<sup>®</sup> Technical support**  
[support@emtp.com](mailto:support@emtp.com)